



Road Traffic
Management Corporation

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Centurion, Gauteng
South Africa

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Tel: (012) 999-5200
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Postal Address
Private Bag X147
Pretoria, 0001

The Road Traffic Management Corporation (RTMC)
is an Agency of The Department of Transport and a
Member of the United Nations Road Safety Collaboration

Road Safety Auditor
Ref No. RTMC/RTRI/RSA/2020
Package: Negotiable

Purpose: The Road Safety Auditor is responsible for ensuring that road safety infrastructure audits are conducted and implemented

Requirements: •Matric (NQF Level 4) • Degree in relevant Engineering discipline or equivalent (Essential) • Registered as a Professional (Pr Eng or Pr Tech Eng) with the Engineering Council of South Africa (ECSA) (Essential) • Honours Degree in a relevant Engineering discipline (Advantage) • 2-3 years' experience in Road Safety Audits/ Investigations

The successful candidate must have the following attributes and competencies:

- Accountability and ethical conduct •Quality oriented •Judgment •Deadline-orientated
- Analytical ability •Task oriented •Results Driven •Organisational values and quality
- Professionalism •Attention to Detail •Confidentiality •Integrity

Duties: • Identify potential changes to SLA's with suppliers and discuss these with suppliers
•Liaise on a regular basis with all stakeholders and suppliers and ensure that relationships are maintained •Investigate problems and find suitable solutions • Take the appropriate actions and implement/address with teams/individuals •Ensure that customer complaints are dealt with and resolved within all set RTMC policies and procedures • Ensure that all service providers follow set RTMC policies and procedures • Ensure compliance with all legislatives and regulative requirements • Deliver optimal customer service to internal and external customers that adds value to the business and generates a low rate of complaints from customers •Deal with customer complaints quickly and effectively • Ensure regular



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The Department of Transport



Board of Directors: Mr Z Majavu CD(SA) (Chairman), Ms P Manqele, Ms T Mdlulwa,
Mr T Kgomo, Prof. M Mphahlele, Ms T Thankge, Dr E Thebe, Adv. J Makgatho*
Chief Executive Officer: Advocate MS Msibi
Company Secretary: Ms S Petse
*Departmental Representative

communication with customers • Share customer feedback with team members to ensure customer service is improved • Coordinate the South African Road Assessment Programme (SA-RAP) in line with iRAP principles • Monitor and evaluate SA-RAP programmes and Road Safety Audits in SA • Monitor and evaluate road safety audit and network level assessments in SA to ensure that there is compliance with set standards • Coordinate road safety audits across all road authorities in the country • Ensure compliance with South African Road Safety Audit Manual • Conduct ad hoc Road Infrastructure Audits in line with the South African Road Safety Audit Manual • Compile a report with audit results and submit to the Manager: Safety Engineering • Assist the Major Crash Investigation Units with conducting road safety investigations at major crash scenes • Compile relevant professional reports and submit to the Manager: Road Safety Engineering • Liaise with internal and external stakeholders on road safety audits • Attend Road Safety Audits Sub-Committee and Working Groups and collaborate with all members • Develop and maintain a database for road safety audits and reports • Develop own individual Development Plan (IDP) reflecting current and future development requirements to drive personal development • Identify training, certification and conference opportunities to attend that will add value to your personal development and to the RTMC • Remain up to date with relevant market trends and incorporate information into your work to add value • Ensure that opportunities are taken on with a “ can- do attitude” and with a focus on continuous learning.

To apply please submit a letter of application (no prescribed template), accompanied by a recent Curriculum Vitae as well as certified copies of qualifications, identity document and driving license. **Applications must be forwarded via email to: rtmc@miltonresourcing.co.za. Candidates are requested to clearly indicate the reference number for the position they are applying for on the email. Candidates should also note that detailed information on the jobs is available on the RTMC website under vacancies.**

NB: Persons with disabilities are encouraged to apply

The RTMC reserves the right not to make an appointment. Due to the large number of applications we envisage receiving, applications will not be acknowledged. If you have not received any response from us within 3 months, please consider your application unsuccessful.

Enquiries: Ms. N Thobela (012) 999 5200



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Closing date: 10 November 2020 at 16:30

NB: No late applications will be accepted.



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A handwritten signature in black ink, appearing to read 'M. Petse', is written over a light blue rectangular background.