

RTMC BID 01/2026/27: APPOINTMENT OF A PANEL OF SERVICE PROVIDERS FOR INFORMATION TECHNOLOGY AND THE RELATED IT SERVICES FOR A PERIOD OF THREE (03) YEARS, WITH AN OPTION TO EXTEND FOR TWO (02) YEARS.

QUESTIONS AND ANSWERS

1. Can company that was in the compulsory briefing do a JV with a company that was not in the briefing?

Ans: Yes, at least one of the any entity into any team agreement, Joint Venture or any relationship must have attended the compulsory briefing session.

2. Can we complete and sign the document digitally?

Ans: Yes, electronic completed and digital signatures are permitted, provided they comply with all applicable legal requirements (and stipulated requirements of this bid) and also that all documents must be duly signed by authorised person(s).

3. Will a bank guarantee letter be fine for the financial capacity criteria?

Ans: No, only the clearly stipulated required supporting documents as outlined or per the bid documents will be acceptable.

4. Can the Distributer letter hold as a guarantee for financial strength

Ans: No, the distributors letters will not be accepted as it does not meet the financial capacity requirements as stipulated in the bid document.

5. My question is still around the financial commitment. So, we utilize the **distribution credit facility**. Will a letter coming from a distributor confirming the credit facility that we have be sufficient?

Ans: No, only financial instruments or confirmations from qualifying financial institutions, as specified in the bid, will be accepted.

And then my **second question** is around the software support and maintenance. Do we perhaps have a list available for the OEMs in terms of software required?

Ans: No there is no list of predefined OEMs will be provided, and bidders will be indicated which software(s) will be required once the panel is in place.

6. Do we have to respond to all items, or we can choose which we are responding to

Ans: No at this point there is no need for bidder(s) to choose which items they must respond to, the items are the scope of work to be delivered to RTMC. This will be applicable once the panel is in place.

7. Does this tender allow partial bidding, specifically for software only

Ans: No, the bidders must respond to all bidding requirements, there is no need for partial bidding at this point.

8. Is it mandatory to quote on all the categories?

Ans: No there is no need to provide costing (quote) on items as this will only become applicable once the panel is in place or post-panel appointment.

9. What is the required amount for EME?

Ans: The EMEs requirements are as defined in the bid document and applicable legislation.

10. For Bank balances, how can small business display or show that?

The requirements clearly show is for larger enterprises. please advise.

Ans: Small business may submit the acceptable financial capacity documents listed in the bid document, and compliance will be assessed based on the criteria provided aligned with the Category chosen by the business.

11. 3.3. SUPPLY OF SOFTWARE SUPPORT AND MAINTENANCE - CATEGORY (3) refers to User Business Applications, which is also to Supply software, support, maintenance and annual renewal BUT the Business Applications are not listed. Is it possible to get a listing of the Business Applications used in your environment?

Ans: Not at this point, the list can only be determined based on the operational requirements and bidders must demonstrate their capabilities broadly aligned to the category that they selected.

12. Question 1: Regarding reference letters we have difficulties obtaining reference letters from the security cluster specifically SAPS and DOD. will purchase orders suffice in this regard which the corporation can verify with the clients?

Question 2: will a single contract with multiple Purchase Orders be considered a single work done or single projects as per 2.2 totalling or exceeding the required Three million rand.

Ans: Question 12 (1) - The Purchase Orders may be submitted as part of supporting documents (evidence) noting that they are not a good determination as to whether the work was done or delivered (It may not be determined as to whether it was cancelled or delivered). However, the reference letters remain mandatory as they would outline all the required necessary information as per the bid document.

Question 12 (2) – The multiple purchase orders may be considered as a single project or single work done under a single contract, unless there were various or different services rendered on the same contract.

13. Question: Not all companies are in both hardware and software; will it count against the company if they only specialise in one of the areas?

Ans: No, bidders will be evaluated based on the category they have applied for and meeting the bid requirements, not necessarily on hardware or software as these will become applicable once the panel is in place or post-panel appointment.

14. Kindly note that the banks has cancelled issuing the Bank guarantees confirmations, will you accept the letter from the distributors as we purchase from them, and they are the ones who supports service providers with credit facilities?

Ans: No, this does not meet the financial requirements, as the distributors are not registered as Financial Service Providers (FSP) nor with the National Credit Regulator (NCR).

15. What if we have confirmation from funding agents that they can fund us for PO funding or invoice funding

Ans: The Funding Agents that fund the Purchase Orders or Invoice Fundings are not registered FSP or NCR, in other words they do not meet the financial requirements, which makes them not compliant with the bid financial requirements.

16. What if I have been working with 1 client on multiple projects, but they give me 1 letter covering all projects? Will this be considered 1 letter or multiple letters, based on the project?

Ans: It is advice that obtain as many letter as you can from the same client which would have different projects and supported by the purchase order(s) or appointment letters, on the same note all the reference letters must meet the compliance requirements.

17. Kindly advise on the **briefing certificate sample template** in the supporting documents? Will this be issued to us or is our attendance on this briefing enough?

Ans: The briefing session certificates will be shared with all the bidders who have registered and attended the briefing session, for those who did not register (got the linked shared by friends or acquainted or colleagues), they will unfortunately not be send the briefing session certificate.

18. Chair just for clarity must we include AND attach copy of the purchase order/ proof of appointment to the reference letter as supporting document.

Ans: The copy of purchase order/ proof of appointment letter must be attached as a supporting document to the reference letter(s).

19. Can we **request an extension** on the current tender submission deadline. Due to the upcoming holidays next week and the substantial size and complexity of the tender, additional time is required to ensure a thorough and comprehensive submission.

We kindly ask that the deadline be extended to allow us to prepare the necessary documentation and meet the required standards.

Ans: The bid closing date was already extended, and no further extension will be granted as this would negatively impact of RTMC planning and implementation programmes as well as not being administratively feasible.

20. Can I formally request an extension of the closing date.

Ans: The bid closing date has already been granted or extended, as the initial closing date was on the 08 May 2026 and it was extended to close on the 15 May 2026 (extended by a week-long).

21. Second to request for an extension please due to all the holidays coming up

Ans: Already answered on Questions number 19 and 20 respectively.

22. I would like to ask; do you have any **specific brand** you are looking for?
based on the scope of work

Ans: We are not looking for any specific brand, instead the scope of work was aimed at providing potential bidders of what will be needed by the RTMC once the panel is in place and such will be based on operational requirements.

23. Mr Chap with regards to the orders shared with you. although the tender says that it will be treated with **Protection of this personal information**. We as service providers have signed off on some of our contracts that such details will not be shared. it makes it difficult for us. Can you guys look into this and come up with another way to give references.

Will us high lighting our clients personal details out on the official order and only leaving our details on to show that the order was however made out to us be accepted? this is just to cover ourselves on not giving out details of our client but showing proof that the orders was for us as a service provider?

Ans: We fully understand and appreciate the importance of maintaining of the signed maybe the Non-Disclosure Agreement (NDA) with your clientele. However, RTMC has the responsibility proper verification and traceability of work performed with pervious or current clients, which in particular, it is essential that any references submitted can clearly demonstrate which clientele was serviced, the nature and scope of the work, and the standard to which the services were delivered. This level of verification can typically only be substantiated through supporting documentation such as purchase orders, service level agreements, and reference letters confirming whether the services rendered were satisfactory or otherwise.

Therefore, balancing these two requirements from the bidders' side is important, that is, to ensure compliance with both our confidentiality obligations and the tender's verification standards, which leave the bidder with the prerogative to decide on this matter. Unfortunately, the requirement cannot be changed to cover certain bidders' request, and omission of certain information might result in legal and audit question in relation to transparency and good governance.

24. It is indicated that a panel of one selected bidder will require re-advertisement.

Is there a minimum number or maximum of panel members envisaged as a goal given the RTMC forecast across the service lines to be required by the panel?

Ans: Bidders will be selected in accordance with a category that they would have chosen and a number of bidders per category cannot be predetermined as this will be based on the Bid Evaluation Committee outcomes and the RTMCs' requirements.

25. Can you clarify if small business can also be part of category or is it for disabled only?

Ans: Yes, small business must select the categories aligned with clearly determined or descriptions for each category.

26. What if you do not have any that is R3M?

Ans: It's unfortunate that the RTMC requirements must be met which are aligned with the operational requirements and the expenditures or costs incurred based on the previous experiences.

27. Can you please send us the recording.

Ans: Unfortunately, there will be no recording shared with any bidder, this is following the Protection of Personal Information Act, in which permission must be obtained from all the bidders who have attended the briefing session as there is some of their personal information captured on the recordings.

28. My question is also regarding the financial capabilities. So, on the document it says **and or**. I think we want to just understand when you say **and or** does that mean that, because normally when you say **and** it means that you need to provide the above and the below and the final one, the signed letter of commitment. But **or** means either **or** of one of those options. So, I just need clarity on that.

Ans: The and/or in the financial capabilities means that the bidder has a choice or an option to submit a single or combination of the required supporting documents for financial capabilities.

Secondly, there's the option of provide access to bank credit facilities, loan agreement, overdrafts, etc. And it says also provide available bank balance. If you can provide some of what is requested there, let's say for instance, you can provide the credit facility, the loan agreement and overdraft, but you can't provide the bank balance. Would we still score points, or do you need to provide everything there in order to score some points? Because I see it's for 10 points.

Ans: Bidders must provide the requirement that will align or comply with the requirement, either one or two of the compliance requirements.

29. My question was in twofold. The **first part** of the question is on the capability, like the **reference letters**. So, if you go in that section, it's firstly asking for four supporting letters, which are reference letters. But if you go down there, when it's described on how these reference letters must be, it includes the issue of appointment letters and orders. So, I wanted to find out that, do you want us to attach the appointment letter, then the reference letter to score those points. And also, a clarity on, you see on some of the appointments we **appointed on the rates** because maybe we're in the panel, then they issue purchase orders. Now as per work, maybe we'll have that, we'll have

maybe 10 orders, but those orders, if you add them, they amount to 3 million or 5 million of that in total. So, you want us to submit all those orders as well? That will give you that total of an amount.

Ans: First the reference which must be supported with or by the appointment letter or purchase order. On the second part, appointment on rate based as a panel and multiple purchase orders amounting to 3 million or more, please do submit the copies of all order as they are intended to support the information that would be contained on the reference letter which must outline the appointment as a panel member on rate based.

Then the last part, I think, It was in clarity of that if we have the **credit facilities with our OEMs**, that one will be not be accepted because I think that credit facility, for us, now we don't find a point why must we go to the bank and take a loan whereby we have credit facilities with the OEMs where we buy equipment. So I think there if you wanted to measure us a capability to deliver, I think that letter should suffice that we have a capability to deliver because the OEMs will give you the equipment to deliver the equipment and then you pay the OEMs on time. I think we kindly request that you can look into that, where we can't add that function as part of the functionality for this document.

Ans: The OEMs are the third party(ies) to RTMC as the relationship between the service provider(s) and the OEMs cannot be entered into by RTMC, also there are regulatory and compliance challenge which RTMC is avoiding hence their (OEMs) credit facilities are not recommended or included as part of the requirements.

As such, the requirement for a signed letter of commitment from a Financial Service Provider (FSP) registered with the NCR is grounded in regulatory compliance considerations. Institutions registered under the National Credit Act, 2005 (Act No. 34 of 2005) are subject to a defined legislative and supervisory framework, which provides mechanisms for oversight, accountability, and enforcement.

In particular, the registration of such entities enables the effective institution of litigation and enforcement of rights and obligations in terms of the Act. Where a financial institution falls outside the ambit of the National Credit Act, it becomes significantly more challenging to invoke or enforce legislative protections and remedies, as such entities are not bound by the same statutory requirements or regulatory oversight.

Accordingly, while we acknowledge the credibility and operational capability of unregistered financial institutions, a letter of support from an entity that is not registered with the NCR would unfortunately not meet the stipulated requirement.

30. So, the question is, over and above the reference letter, are you required to attach proof of that reference letter by way of a purchase order or appointment letter, and you indicate that if you are rate based, you may struggle to get to the required amount, **minimum value of 3 million**. So, the question is, must you then attach, if you are giving us a letter from a specific company, you are then required to attach purchase orders to that value. they will give you an appointment letter. The appointment letter will be rate based. So now as you start now supplying the equipment, now the issue purchase order, then if you total those orders in total by the end of contract, then you find that those orders they give you 4 million, but you find that these daily orders. So, do you want us to attach an appointment letter, then attach those daily orders, and then before then we attach the reference letter?

Ans: Please refer to the response on item number 29 and note that all letters must meet all the outlined compliance requirements.

31. My question also relates to the **reference letters**. And the question is just; will it be allowed to present 2 reference letters from the same client? Different reference letters, but it comes from the same client.

Ans: Yes, the different letter(s) can be submitted provided that they have different scope of work or various services/ goods rendered and note that all letters must meet all the outlined compliance requirements.

32. I just wanted to find out; this is just clarification for my understanding. The **scope of work** is 3 things, supply of hardware, two, supply of software, and renewals, the third one. There's a lot of categories under 3.2, which is hardware. So, if I supply 4 letters that speaks about servers and storage, I'll make an example. Will I be upgraded for servers and storage or for all hardware? Or do I need if maybe I want to, are they split into, if I want to be accredited for workstation, I need to send 4 reference data for workstations. Then if I want to be accredited for servers, I need 4 letters for servers. If I want to be upgraded for storage, 4 letters for that, I just want to get that, I submit one and I credit for hardware.

Ans: The scope of work such as hardware, software and others are an indication of RTMC's requirements which will be applicable once the panel is in place or post-panel appointment. The reference letter(s) submitted must be supported by a purchase order,

commitment or appointment letter or service level agreement and the letters must meet the compliance requirements.

33. The second question is that most of the hardware projects will have a lot of hardware and a lot of software. It's one thing, but it's not. split in terms of hardware. They say maybe it's 20 million and it's a data center project. There's a lot of backup software, it is a lot of other software, but they were not categorized in terms of hardware was 10 million, software was 3 million. And because you want the letters to show a certain amount, especially for software, it's going to be hard because software is not really a lot of money, you know, per order for software. So I wanted to find out how do I show you that out of this order that I got that is maybe 25 million, 5 million was for software, 20 million was for hardware, so that I qualify for software as well, because it's hard to just sell software as is for some software, then it's not easy to sell them as they are.

Ans: The purchase order, commitment or appointment letter, or service level agreement will support the reference letter which shall outline all the scope of work, itemised the goods or services rendered to the client. As such there is no need to provide a breakdown of services as the two compliance required documents shall provide information in relation to the deliverables.

34. I've got a question on the **reference letter** story. You asked for us to attach letters of award and purchase orders, but purchase orders and letters of award are confidential to the companies that issue those documents. They might not be happy that we are now sharing their pricing. And their terms and conditions with you. That's why we provide reference letters. Yeah, please can you clarify? You know, if we can't share purchase orders, we can't share purchase orders. That's confidential.

Ans: We acknowledge that certain information contained in purchase orders, letters of award, commitment letters, or appointment letters may be regarded as confidential by the issuing companies, particularly where pricing, commercial terms, or client-specific details are concerned. The intention of requesting these supporting documents is not to compromise confidentiality, but rather to ensure that there is sufficient verification and accountability regarding the work claimed as experience.

Reference letters on their own may unfortunately not always be considered adequate proof of services rendered or work completed, as they do not necessarily provide full visibility of the original scope, duration, value, or nature of the appointment. The supporting documentation is therefore required as part of the necessary checks and

balances process, allowing the evaluation team to verify that the scope of work reflected in the reference letter aligns with the actual appointment or services awarded.

The purpose of the supporting documents is specifically to:

- Confirm that the bidder was formally appointed for the work;
- Verify the nature and scope of services rendered;
- Cross-check the details contained in the reference letter;
- Ensure consistency and transparency during the evaluation process.

Where confidentiality is a concern, bidders may redact sensitive information such as pricing, rates, financial values, or specific commercial terms, provided that the remaining information clearly reflects:

- The client name;
- The bidder's/company's name;
- The description or scope of work;
- The appointment or purchase order reference;
- Relevant dates and signatures where applicable.

This approach allows bidders to protect confidential commercial information while still providing sufficient evidence to support the reference letters submitted.

35. My question is the one about that I intend on section 3.3, the supply of software support and maintenance. I just asked that you didn't list those business applications, but I'm saying unless that part only come when you have already formulated the panel. So, if you look at section 3.3, about the supply of software, support and maintenance, you talk of the category of business application which are not listed. I just wanted clarity on that.

Ans: Already responded to – Please refer to question numbers: 13 and 32 above.

36. The PO or the letter of award, if a client issued an **SLA** which was **signed by both parties** with the relevant details of the engagement, would that count in as a Confirmation of a reference. You have a reference letter, but you need to prove to show a PO or letter of award. So, what I'm saying is that I've got a particular client that has not given a PO, but we've signed an SLA. then we've got a reference that the project started at this date and finished at this date. So, I'm just saying, well, an SLA, which is cosigned and describes all the requirements as per the reference, would it count as a proof of award or an order?

Ans: Yes, the service level agreement or contract, award letter, commitment or appointment letters are acceptable supporting documents as proof of appointment prior to the issuing of the reference letter(s).

37. Just 2 quick questions. The one, I'm just confirming. So, you've mentioned that we **don't have to submit pricing at this phase**. That's question number one.

Ans: There bid was advertised as a panel and the items listed are an indication of what may be needed by the RTMC, also there is no pricelist attached which would prompt that the bidder ought to give the pricing or costing. Therefore, there is no need for bidder to give or submit pricing.

And question #2, **under the returnable documents, it does not specify that we need to provide specifications on the products**, for example, like data sheets. So, I'm just confirming that, please.

Ans: Indeed, there is no need to provide specific product as this will only be applicable once the panel is in place or post-panel appointment and it would be informed by the operational requirements at that time.

38. I just have one question. As I realise it is a panel, do you have an idea of **how many companies you're wanting to put on the panel?** If you're not able to answer that, **how many people were awarded on the previous panel?**

Ans: There is no predetermined number of service provider must be appointed; this is dependent on the evaluation outcomes per category and in the previous panel there were twelve (12) companies appointed.

39. Mine is on experience. I acknowledge the fact that there ought to be 4 **reference letters** of previous work done. My question is around the 3 million. Does that mean then should I assume that with the four reference letters, you ought to have done work over the value of 12 million rands, which is 3 million per experience or reference letter in as far as work is done. And subsequent to that, you would also understand that in a situation where government is predominantly your client, you'd find that most of these items are not sent out for tender or panel, but more at an RFQ level. And with government RFQs, depending on any department you'd be servicing, it might be under 500K or under a million. So does that mean if I have in an example have done work with the Department of Education, I ought to attach a purchase orders of the work that I've done to be equivalent to the desired 3 million rands per the client or project, I then put in one reference letter that would speak either to all the services that I've done as

per their satisfaction. My point of contention is on the 3 million. Is it 3 million per reference letter equalling to 12 million of work done for four reference letters? All the four reference letters, be it from different service providers, clients that have serviced, should equate to 3 million, all the four, or is it 12 million for me to get 40 points as per four reference letters?

Ans: In order to score all full points on the previous similar work done, potential bidder must have each reference letter to the minimum value of 3 million rands on a single project, in other words each reference letter supported by a purchase order or appointment letter to the value of 3 million rands or more and all letters must meet all the outlined compliance requirements.

40. Just following up on the previous conversation about the **3 million** rands. Are we saying that, for example, if you submit four purchase orders and three of those purchase orders are below 3 million, it means that those three which are below 3 million will not be considered because they're less than 3 million each. Or are you saying that you want to see via the purchase orders or otherwise that you have a combined purchase order pool or SLAs that exceed 3 million. combined. So, it's very important for clarity. Is it per purchase order, per SLA? Or alternatively, is it a combination of all? In other words, if you give 4 purchase orders, you expect that the minimum value of all those four combined would be 12 million, if the threshold is 3 million. Or you're saying, no, give us 4 purchase orders. If each purchase order is 1 million, 1 million, 1 million, you come to 4 million and therefore you are fine. That 3 million, please could you clarify it? So, if you have if you have 4 letters and one of them is 3 million, because you get 40 points for four letters, you are, if I hear you correctly, you're saying the other three, the one for 150,000, the one for 20,000, the one for 5000, all of those we'll be fine. We'll get the 40 points as long as one of the four is at 3 million. Is that correct?

Ans: No one reference letter with an order(s) amounting to 3 million rands from one institution equals to 10 points, four reference letters with order(s) or appointment letters equals to full 40 points, and all letters must meet all the outlined compliance requirements.

41. If I want to go to the category of telecommunications and I can provide CCTV, body worn radio and PBX, I can, for me to get the 40 points, I can give you a letter for CCTV to the value of 3 million, a letter for body worn cameras for 3 million and radio for 3 million and PBX for 3 million. Then I would be able to get the total 40 points because then I'll be giving a letter for each similar work performed.

Ans: Each reference letter with a supporting document (purchase order(s) or appointment letter(s)) would score full 10 points per letter, only if the letters meet the outlined compliance requirements.

42. Can 2 different companies with the same director bid for this panel?

Ans: Please refer to Page 19 under the Evaluation Criteria, (a) Stage 1 – Standard Compliance Criteria, item number vi for further clarity or explanation.

43. Will appreciate if you can let me know how to address the sections that we comply with: If we select Network Devices & Accessories and Network to respond too – do, we have to supply reference 4 letters for each requirement listed i.e. number 18 only or can we supply 4 reference letters for number 18 and number 1 as listed below. Will appreciate it if you can clarify.

18) Network Devices & Accessories	<ul style="list-style-type: none">• 12, 24 & 48 Port POE managed switches (layer 2,3)• 12, 24 & 48 Port managed switches (layer 2,3)• Mobile backup router with VRRP, Wi-Fi enabled• Wireless access points• Wi-Fi controllers• Core switches• Top of the rack switches• SAN switches• Load balancers• Fibre transceivers (LR and SR)• Firewall appliances• Regular Computer Cabinets of various sizes with accessories• Patch panels• Brush panels
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CATEGORY	DESCRIPTION
(1) Network	<ul style="list-style-type: none"> • Next Generation Firewall Software Licences • OpenVPN license • Web Application Firewall Software • IPS • Load balancers • Network management & monitoring • PBXs Software support & licences

Ans: The scope of work can only be implemented and because applicable once the panel has been put in place or rather during the implementation of the services/ goods. As such the reference letters must cover any of the items under the scope of work and must meet all the compliance requirements as per the bid requirements.

44. Kindly assist with the following scope of work for the following scope of work:

The Category am looking assistant from:

Cabling: meters for each cable

Peripherals: USB flash drives, External hard drives, Internal hard drives, Additional/replacement RAM, External hard drives, Internal hard drives (sizes for this items) HDMI cables, VGA cables (Meters)

Ans: The scope of work can only be implemented and because applicable once the panel has been put in place or rather during the implementation of the services/ goods.

45. Kindly provide clarification regarding the following requirement under Financial Capacity:

- **A signed letter of commitment from a registered Financial Service Provider (FSP), registered with the NCR, confirming their commitment to fund the bidder should they be successful.**

In instances where a financial institution is not registered with the NCR, but has a proven track record of supporting service providers by funding government-issued purchase orders and invoices, and is widely recognised as a credible funder—would a letter of financial support from such an institution be considered acceptable for this requirement?

Ans: We appreciate the scenario you have outlined regarding financial institutions that, while not registered with the National Credit Regulator (NCR), have an established track record of funding service providers against government-issued purchase orders and invoices.

However, the requirement for a signed letter of commitment from a Financial Service Provider (FSP) registered with the NCR is grounded in regulatory compliance considerations. Institutions registered under the National Credit Act, 2005 (Act No. 34 of 2005) are subject to a defined legislative and supervisory framework, which provides mechanisms for oversight, accountability, and enforcement.

In particular, the registration of such entities enables the effective institution of litigation and enforcement of rights and obligations in terms of the Act. Where a financial institution falls outside the ambit of the National Credit Act, it becomes significantly more challenging to invoke or enforce legislative protections and remedies, as such entities are not bound by the same statutory requirements or regulatory oversight.

Accordingly, while we acknowledge the credibility and operational capability of unregistered financial institutions, a letter of support from an entity that is not registered with the NCR would unfortunately not meet the stipulated requirement.

46. Are the reference letter to be submitted per technology or are they per category. If we are responding to certain technologies, must each technology have its own reference letters or may reference letters cover more than one technology? Is the RTMC expectation that all categories must be responded to or may we choose categories we respond to? (Category A, B, C)

Ans: First bidders must choose on of the categories issued, that is, Category A, B, or C and then the reference letters must be aligned with or meet the compliance requirements as per the bid, there is no need to respond to a specific technology since this will becomes applicable once the panel is in place or post-panel appointments.

47. Category C, please may you clarify the requirement as we would not have knowledge of owners of a business having a disability?

Ans: Category C is meant for business that are owned by people living with disabilities, and the requirements are clearly outlined on the bid.