EHWP SERVICE SUMMARY		Unit Price Year 1	Unit Price Year 2	Unit Price Year 3
1. Clinical & Professional Sup	port Line Serviced 24/7			
	Unlimited Access			
	Including pro-active outreach services to			
	risk employees			
2. Referral Services				
	Assisted Referral			
-	Formal Referral			
	Absence Referral			
	Healthcare Referral			
3. Psycho-Social Support Ser	vices			
	Telephone Counselling - unlimited			
-	Up to 8 face to face counselling			
	sessions per employee per incident per			
	year – each session to last 1 hour max			
4. Medical Advice & Support Services				
	Health Coaching & Health Risk			
	Management			
-	HIV/AIDS Counselling and Support			
-	Referral to exiting company services			
	such as Medical Aid / OH			
•	Chronic Disease Management			
	Incapacity & Disability Management			
	Medical Case Management			
5. Musculo-skeletal health Management				
-	Telephone triage & guided self-			
	management			

- Course of food to food transfer by	
 Course of face to face treatment by 	
Physiotherapist or Biokineticist (Fee per	
Service)	
6. Life Management Services	
 Financial advice, Legal Advice, Family 	
Care Support Services	
7. Managerial Consultancy to assist RTMC Managers	
8. E-Care: Comprehensive on-line health and wellness programme	
9. Group Trauma & Crisis Interventions (5 sessions included per year)	
10. Comprehensive Absence Management Programme	
■ Data analysis, absence referrals, sick note verification, monthly	
reports	
12. Marketing & Communications	
1 Brochure and	
1 Wallet Card per employee	
1 information poster	
13. Orientation sessions: Managerial & Employee sessions	
14. Dedicated Account Manager with Monthly, Quarterly and Annual	
Reporting	
15. Any other additional item	

PRIMARY HEALTHCARE SERVICE (Onsite Clinic)	Monthly Fee (Including VAT) Year 1	Monthly Fee (Including VAT) Year 2	Monthly Fee (Including VAT) Year 3
Full Primary Health Care Services: (On Site)			
Setting up of a primary healthcare clinic			
 Nursing services 7 days a week from 8.00am to 			
17.00pm (x 1 nurse)			
GP services for 3 consecutives hours once a week.			

Additional Face to Face Counseling Sessions	
If the set amount of 8 Face to Face sessions have been completed	
Face to Face Physiotherapy on MSK conditions	
Exit Interviews (Electronic)	
Stay interviews – Electronic (Recommended sample 30%)	
Ambulance services:	
The provision of Ambulance or Emergency services to employees and transportation of	
injured or ill employees to the nearby Health Care Centers	
Occupational Health and Safety Medicals	
(includes physical examination, urine test, spirometry, audiometry, visual screening and	
fitness certificate – provided onsite through mobile units	
Wellness Champion Training (Peer Educator)	
5 Day Programme	
Max 25 to 30 delegates per workshop	

Peer Educator resources (online, on a CD and in a manual)	
Wellness Champion Refresher	
1-day workshop	
Max 25 to 30 delegates per workshop	
Management Training	
 ± 2 hour workshops for managers/supervisors 	
Maximum of 25 delegates per workshop	
Training Manual for each delegate.	
	Level 1 intervention: per case: Review of medical and work- related information; telephonic consultation with manager and employee; CMR by treating medical practitioners; feedback report
 Incapacity Leave Management: Assist with the provision of second opinion of medical practitioners to employees on extended sick leaves 	Level 2 intervention (including referral to specialist) As per level 1 and including referral to specialist, feedback report and additional consultations with employee and employer.
	Level 2 intervention (including referral to Occupational therapist)

	As per level 1 and including
	referral to occupational therapist,
	feedback report and additional
	consultations with employee and
	employer.
15. Any other additional item	
Signature:	
Name and surname:	

Name of Company:

Date: