



**Road Traffic**  
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The Road Traffic Management Corporation (RTMC)  
is an Agency of The Department of Transport and a  
Member of the United Nations Road Safety Collaboration

**To : All News Editors**  
**Issued : 08 September 2021**  
**Attention : News Reporters / Transport Reporters / Newswires**

### **OUTA IS MISLEADING THE PUBLIC ON THE R250 FEE**

**GAUTENG--:** The Road Traffic Management Corporation (RTMC) notes with extreme concern misleading reports suggesting that the government intends to add a charge of R250 to make an online booking on the Natis system.

The information emanates from OUTA's misinterpretation of the proposed online charges gazetted on 03 September 2021 in the draft Road Traffic Management Corporation regulations 2021.

It is categorically denied that the charge is an additional fee levied simply to book a space online.

Driving licence card holders are already paying this fee when renewing their credit card format driving licences at the licensing centres. It is money paid for the production of the credit card format driving licence. The proposed change seeks to make it convenient for driving licence



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**Board of Directors:** Mr Z Majavu CD(SA) (Chairman), Ms P Manqele, Ms T Mdlulwa, Mr T Kgomo, Prof. M Mphahlele, Ms T Thankge, Dr E Thebe, Adv. J Makgatho\*  
**Chief Executive Officer:** Advocate MS Msibi  
**Company Secretary:** Ms S Petse  
*\*Departmental Representative*

card holders to make this payment online when making a booking to renew driving licence cards.

It is therefore not new and it is not an additional fee.

In an effort to improve efficiency and to cut the time that members of the public spend queuing at licencing centres, it is proposed that the public will have an option to make online payments for the renewal of driving licence cards or vehicle licence disks and to have these documents delivered directly to the address of their choice.

This will improve service delivery, cut the time spent on queues at the licencing centres and bring about much needed convenience to members of the public and other stakeholders.

The R72 transaction fee has been in existence for many years and has not been changed in more than three years.

To further streamline services, it is proposed that the registration of a vehicle by a title owner and the notification of change of ownership will in future be done online. Insurance companies will also be able to access an electronic copy of an Accident Report.

Members have called for these improvements and they in line with the new way of doing business in the digital era in which we live.



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We call on OUTA and its allies; including the Automobile Association (AA) to stop misleading and confusing members of the public in this way, but to join us in efforts to improve service delivery at licencing centres.

**ENDS**

**ISSUED BY: THE ROAD TRAFFIC MANAGEMENT CORPORATION (RTMC)**

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